





## WANT TO RETURN AN ITEM?

| PLEASE FILL THE FORM   | RETURNS POSTAGE   | EMAIL UPDATES   | REFUND POLICY   |
|---|---|--|--|
| <p>Complete this form and return it with your items to the address written below:</p> <p>Returns Department<br/>                 Harvie and Hudson LTD<br/>                 96/97 Jermyn Street / St. James<br/>                 London. SW1Y 6JE</p> | <p>You should note that regretfully, we do not pay the cost of return postage. We recommend you use the Royal Mail Compensation Fee Parcel Post, or your country's equivalent if from abroad, and obtain a certificate of posting for your records.</p> | <p>When your order arrives to our returns department we will inform you via email. When your refund is processed we will send you a confirmation and keep you updated every step of the way.</p> | <p>We accept returned goods of items bought from our website (except undergarments which we cannot refund) that have not been altered, washed or worn as long as they are within 28 days of original order receipt. When returning an item, please ensure it is packaged securely in its original condition including its original packaging and enclosing the original Dispatch Note.</p> |

| SURNAME |                     |     | ORDER       |                   | DATE   |
|---------|---------------------|-----|-------------|-------------------|--|
| CODE    | PRODUCT DESCRIPTION | QTY | RETURN CODE | REASON FOR RETURN | * Please note we currently do not offer exchanges on returned items. If you would like to exchange, please place a new order and return the unwanted item for a refund. For further information and our terms and conditions on returns, please visit our website <a href="http://www.harvieandhudson.com">www.harvieandhudson.com</a> . |
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**As detailed in The Consumer Contracts Regulations, regulation 34, section 9 and 10, if the goods are returned in a diminished condition, we are entitled to seek reimbursement for mishandling of the goods. A £10 representation fee per item returned under this condition will be deducted from your refund if the goods are not in a reasonable unused condition with original packaging suitable for reselling.**